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POLICY & PROCEDURE

PROVIDER - OUTCOMES EVALUATION

POLICY

The American Nephrology Nurses Associations Provider Unit has an evaluation process to analyze overall effectiveness in fulfilling its beliefs, goals, and functions, as well as its ability to provide quality Nursing Continuing Professional Development (NCPD) activities.

PROCEDURE

- 1. An annual evaluation will be carried out to assess the following areas:
 - a. Administrative and operational procedures
 - b. Educational offerings
 - c. Outcomes and results
 - d. Progress toward goals for improvement
- 2. The participants of the provider unit evaluation process include the following parties:
 - a. Director of Education Services/Accredited Provider Program Director (APPD)
 - b. Provider Unit Members
 - c. Faculty/Content Experts
 - d. Participant Learners
 - e. Education Department/Provider Unit Staff
- 3. A follow-up evaluation may be sent to participant learners to determine the impact of the educational program on changes in nursing practice or in patient outcomes.
- 4. The Director of Education Services/APPD will analyze the evaluation results. Results of the evaluation will be used to confirm, expand, or change the operations of the American Nephrology Nurses Association's Provider Unit. Documentation of these results will be included in the minutes of the Provider Unit Operations meeting.

5.	Upon completion of the analysis, the Director of Education Services/APPD will provide a report to the American Nephrology Nurses Association's Board of Directors, which will include the analysis results and any recommendations for improvement.